



The College of Membership Professionals

professionally supporting those supporting members

THE MEMBERSHIP PROFESSIONALS CODE

Integrity

A membership professional will seek to act with the utmost integrity, both personally and professionally, at all times. An ethical approach to all issues is essential. A membership professional will not just uphold but seek to enhance their professional good standing at all times.

Law and Rules

A membership professional will seek to act at all times within the rules of their organisation and the law of the land relevant to their organisation.

Standards

A membership professional will always seek to fully conform to any operational standards in place. Best practice at all times will be the norm.

Equality and Diversity

A membership professional will always ensure that during the course of their work they will treat all equally and will not practice discrimination of any kind against any person or group of persons whatsoever.

Professionalism

Membership professionals will always seek to display the highest possible level of professionalism at all times

Confidentiality

A membership professional will always take the greatest care to ensure that all information learned by them during the course of their work will be kept strictly confidential. Data protection and copyright law will be observed fully at all times.

Personal and Professional Development

A membership professional will always take a positive, proactive approach to personal and professional development. They will seek to develop competence in their key areas of operation as well as recognizing skill areas where further development is needed.

A membership professional will take personal responsibility for ensuring that they have the best possible skill sets to do the best possible job for their membership organisation.